DSI Managed Services
A proactive approach to technology
and infrastructure management

Real people making a *real* difference

We'll Worry About Technology –
So You Can Focus on Your Business

If there's one certainty in IT, it's that things are uncertain. Computers crash, software doesn't work as it should, and problems occur. And when they do, the way that you respond can be the difference between a minor hiccup and a full-blown business interruption. Are you leaving IT to chance?

Our fully managed IT services suite is designed to provide you with 24/7 peace of mind, freeing you to focus on driving your business forward. We monitor your systems, apply patches, protect against viruses, ensure backups are performing successfully, and more. We'll catch (and fix) the little problems before they become big ones – in many cases before you're even aware that there's an issue.

A Complete Suite of Fully Managed IT Services

We're here to help you take the hassle out of IT management, so you can focus on your business. Our offerings include:

Network Monitoring and Care
We keep tabs on your network activity around the clock, and when a system or function fails, our support teams immediately jump in to investigate. Once the problem is identified, we'll work to fix it — in many cases before you've even realised there's an issue.

Help Desk
Our Help Desk can provide 24x7x365 support, whenever you need it. Our highly skilled technicians can be contacted via phone, email or web-based chat, and are ready and waiting to help answer any of your technology questions and provide fast, professional support for a variety of software applications.

Business Continuity
Our data backup and continuity solution ensures your critical information is secure, backed up and accessible whenever you need it – even during a network failure or a disaster – so you'll never have to worry about data loss again.

Mobile Device Management
The fastest, most comprehensive way to get devices configured for company access and to ensure that your organisation's data is secure on smartphones and tablets. As a fully integrated cloud platform, we simplify MDM with rapid deployment, as well as comprehensive visibility and control that spans across mobile devices, applications and documents.

Custom Project Work
We also offer a variety of custom projects designed to help optimise your IT infrastructure – including software installations, migrations, setups and configurations, and more. We help customers with a wide range of projects and upgrades. Where required our technicians can perform the work overnight or over the weekend; so there's no interruption or downtime at your office.

Managed IT Services include

- Maintain 24/7 watch over your entire IT environment (network servers, desktops, mobile devices, etc.)

- Identify and analyse server "events" for potential problems

- Remediate processes or services that fail

- Monitor servers and ensure security patches and anti-virus protocols are up to date

- Ensure that data backups are completed

- Install patches and implement service packs

- Manage and secure mobile devices (smartphones, tablets)

- Full-service 24x7x365 Help Desk

DSI - Your Full-Service IT Provider

Our managed IT services cover a full spectrum of technology solutions, including remote monitoring and management of your networks, 24/7 help desk support for users and business continuity solutions to ensure your company is prepared for any possible disruption.

DSI's experienced, professional consultants can provide a refreshing and impartial perspective on any technology challenges your business may be facing, whilst ensuring you also get the best value for money, outstanding customer care and ongoing support.

Want to learn more? Get in touch with us today
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