

DSI Microsoft 365 Services

Navigate your journey to the Microsoft 365 productivity cloud with confidence

DSI Microsoft Cloud Services ensure your journey to the cloud is seamless, secure and successful. Our services are designed to support you with all your Microsoft cloud needs. Whether you are seeking to transition to a cloud solution centring around the Microsoft Azure and Microsoft 365 platforms or looking to improve your existing environment following good practice or focusing on empowering people and enhancing security, we can help to navigate your cloud journey with confidence.

The sky's the limit

DSI offer a comprehensive service from consultative advice, through to migration and ongoing managed support, ensuring you have the right infrastructure and cloud solution in place. We can help guide you through the entire lifecycle providing a simple, seamless, and comprehensive journey to the cloud and beyond.

- **Move the solution to the cloud and remove the requirement to maintain onsite infrastructure**
- **Drive the adoption of additional features and functionality in the cloud to increase return on investment in Microsoft 365 subscriptions**
- **Simplify maintenance and management of the solution to increase productivity**

Whatever you need we are here to help you maximise your cloud investments and manage your ongoing cloud needs.

DSI Microsoft 365 Services

Microsoft 365 is the productivity cloud that brings together best-in-class Office apps with powerful cloud services, device management and advanced security.

1. Build - Microsoft 365 Well-Architected Framework

DSI can support organisations that are either in the early stages of their modern workplace journey with Microsoft 365 or have an established Microsoft 365 environment, to develop a good practice-aligned, well-architected framework to underpin Microsoft 365 services

Key features and benefits:

- ▶ Good practice deployment to a recognised Microsoft 365 baseline deployment standard, creating a stable and secure foundation for the future adoption of Microsoft 365 services
- ▶ Improved security, governance and compliance posture
- ▶ Option to overlay DSI Microsoft 365 Productivity Managed Service for ongoing management and support of the newly deployed services



2. Embrace - Microsoft 365 Productivity

DSI's Microsoft 365 Productivity service is suited for organisations that are in the early stages of their modern workplace journey with Microsoft 365 and are keen to explore the capabilities and benefits that the core Microsoft 365 Productivity services could bring, with a goal to drive broadscale adoption within their business.

Key features and benefits:

- ▶ Early identification of potential blockers (without mitigation) enabling a smoother transition
- ▶ Good practice deployment of core Microsoft 365 Productivity workloads, enabling rapid adoption
- ▶ Increased return on investment for procured Microsoft 365 licenses
- ▶ Option to overlay DSI's Microsoft 365 Productivity Managed Service for ongoing management and support of the newly deployed services

Key Service Deliverables

Microsoft 365 Well-Architected Framework

- Threat check
- Compliance analysis
- Identity and authentication
- Security and access management

Microsoft 365 Productivity Workloads

- Microsoft 365 Apps
- Exchange Online
- SharePoint Online
- OneDrive for Business
- Teams (collaboration)

3. Operate - Microsoft 365 Productivity Managed Service

The 'Managed Microsoft 365 Productivity' service is designed for organisations who have an existing Microsoft 365 Productivity estate - or have recently engaged DSI through a Microsoft 365 Productivity service - and have a requirement to outsource some/all of their day-to-day operational management and support services to a trusted managed services provider.

Benefits include:

- Outsourced support and management tasks to a trusted managed services provider
- Support backed by Microsoft Premier (escalation)
- Predictable and flexible monthly costs (per-user)
- Architectural strategic overlay, supporting evolution of the 'evergreen' cloud services and maximising return on investment

Support Provision of 24x7x365 reactive (client-initiated) and proactive (monitoring-initiated) support within published SLAs

Monitor Proactive 24x7x365 monitoring, alerting and incident logging

Manage Change management

Optimise Quarterly Service Report and Annual Technical Report

4. Evolve

A bi-annual strategic alignment workshops to create a strategic road map.

Key Service Deliverables

- **Microsoft 365 Tenant Baseline and Health**
- **Microsoft 365 Identity and Authentication (native) and Connect**
- **Service Health**
- **Microsoft 365 Core Productivity Workloads:**
 - > Exchange Online
 - > SharePoint (native capability)
 - > OneDrive for Business
 - > Microsoft Teams (collaboration)

Why DSI?

We have a depth of knowledge and expertise across Microsoft technologies.

Through our outcomes-focused methodology and in-depth expertise driving digital technology solution we can help guide you through the entire lifecycle providing a simple, seamless, and comprehensive journey to the cloud and beyond.



Learn more about
DSI Microsoft 365 Services:

Email: [msp@dsiltd.co.uk](mailto:mzp@dsiltd.co.uk)

Phone: +44 (0)208 017 0007

Visit: dsiltd.co.uk



DSI - Your Full-Service IT Provider

Our managed IT services cover a full spectrum of technology solutions, including remote monitoring and management of your networks, 24/7 help desk support for users and business continuity solutions to ensure your company is prepared for any possible disruption.

DSI's experienced, professional consultants can provide a refreshing and impartial perspective on any technology challenges your business may be facing, whilst ensuring you also get the best value for money, outstanding customer care and ongoing support.

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